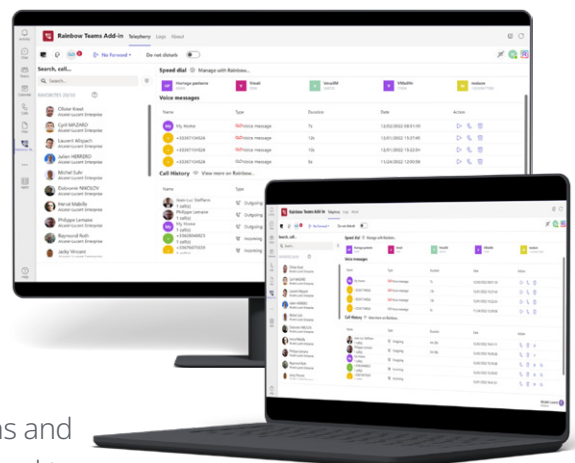


The Rainbow™ Telephony connector by Alcatel-Lucent Enterprise for Microsoft Teams

Seamlessly integrate telephony features into your Microsoft® Teams application

Alcatel-Lucent Enterprise's Rainbow Telephony™ connector integrates with your existing Microsoft Teams and collaboration features to add a perfectly optimized, enriching business phone experience.

Purchasing and deploying new solutions can be expensive, time-consuming, and often crippling for businesses that need to scale quickly and adapt to changes on the fly. Users must become familiar with new technologies, user interfaces, which can extend deployment time and impact day-to-day operations and operating costs. As a result, companies who have subscribed to Rainbow Telephony can continue to benefit from previous investments without making any concessions in terms of user experience.



With the Rainbow by ALE telephony connector for Microsoft Teams users benefit from:

- Control your office phone and go mobile with your laptop or smartphone; select the receive or send call profile that suits you best in a given situation.
- ALE Enterprise Telephony including multiple call, hold/return, three-way conference, transfer, speed dial, call forwarding (immediate, conditional**...), call group entry/exit, manager/assistant and many other functions inherited from your existing business telephony...
- Detailed call history: outgoing calls, incoming calls, missed calls with notifications.
- Two-way presence synchronization with Teams calls: no more inappropriate phone calls during a Teams conference*, also notify your colleagues in MS Teams when you're on the phone.
- Directory integration: search your ALE** or Rainbow PBX directory (users, companies, individuals).
- Voicemail access: voicemail notifications, remote access or visual voicemail**.
- Single sign-on (SSO), when using Microsoft Azure.

*Please note that due to limitations on the Microsoft side the presence synchronisation isn't real-time but with a delay of up to 20 seconds

**Features depend on the existing PBX - visual voice mail is not available for OXE; conditional call forwarding is not available for OXO.

Datasheet

Rainbow by Alcatel-Lucent Enterprise Telephony Connector for Microsoft Teams

Features	Benefits
Desktop client integration	Facilitate user adoption, reduce the learning curve for new services, improve user/agent comfort, reduce pressure on IT
Telephony integration	The best of both worlds; business application and phone quality to interact with internal and external users by leveraging the existing telephony system
Integration of the active directory	Automatic synchronisation of the application with the active directory allowing easy and intuitive contact management
Cloud-based solution	Adopt Software as a Service (SaaS), optimise IT operations, improve total cost of ownership

Prerequisites

With the “Business” licence, Rainbow Telephony connector is available for the following configurations :

- Rainbow Business license
- Rainbow Enterprise license
- Alcatel-Lucent OmniPCX® Enterprise R12.2 or higher
- Alcatel-Lucent OXO Connect R3.x or higher
- Third-party PBX (Cisco, Avaya, NEC, Mitel)

Pricing and how to order

The Rainbow Telephony connector is available to users with a licence (Business, Enterprise).

To configure the application please refer to the [Rainbow Help Center](#).